

Frequently Asked Questions

General Questions

What is the Digital Training Zone?

The Digital Training Zone (DTZ) is an online destination that provides anytime, anywhere access to online resources to support your Scholastic implementation. Resources include video tutorials and downloadable classroom resources for teachers and leaders, along with live online webinar trainings and exclusive online author events.

Can I view some of the resources before I log in?

Select sample resources may be accessed before log in to preview some of the DTZ features. Sample resources appear in full color. The remaining resources are grayed out and display the message “Please log in to access this resource” when selected.

In order to access the full collection of resources, trainings, and events, please log in to the site with your SAM username and password.

What is a “How-To”? What is a “Digital Overview”?

A How-To is a 5-minute video tutorial that explains a specific topic related to one or more Scholastic programs such as *READ 180*, *System 44*, *FASTT Math*, and Expert 21. A Digital Overview is a longer video tutorial that provides a broad overview of a Scholastic program or a set of best practices for classroom management, grading, or another teaching area. Each Digital Overview is approximately 25 minutes.

What is a webinar?

A webinar is a live, interactive, online training that allows participants from across the country to view a presentation simultaneously, actively engage in discussions, and ask questions. There are two types of webinars offered on the Digital Training Zone: Live Product Trainings and Author Events.

The Digital Training Zone Author Events are webinars that feature Scholastic authors and advisors. Authors such as Dr. Ted Hasselbring and Dr. Kate Kinsella share their expertise, professional knowledge, and best practices for implementing Scholastic programs such as *READ 180*, Expert 21, *FASTT Math*, and *System 44*. Participants can ask questions directly to the presenters.

The Live Product Trainings are webinars that focus on strengthening classroom instruction for specific Scholastic programs. Through interaction and collaboration, participants examine strategies for planning and delivering lessons, setting goals, and monitoring student progress. Each Live Product Training is limited to 20 participants.

How long are the webinars?

Most of the Live Product Trainings run about 2 hours in length. The Grolier Online, *BookFlix*, and Expert Space Interactive Webinars are approximately 90 minutes. The Author Events are also 90 minutes.

Is there a fee to participate in the Live Product Trainings and Author Events?

No. Digital Training Zone webinars are resources that are FREE for all registered Scholastic Achievement Manager (SAM) users with an active Premium Maintenance and Support Plan, Scholastic Hosting Services, or Expert 21.

I'd like to attend a webinar, but the time is not convenient for me. What can I do?

Each Product Training is offered several times throughout the year. Please check the Live Product Training calendar frequently for updates. Additionally, recorded video versions of the Product Trainings and Author Events are available in the Training and Resource library and can be viewed anytime.

Access Questions

What do I need to access the Digital Training Zone?

Unlimited access to all Digital Training Zone (DTZ) resources is available to customers with an Active Premium Maintenance and Support Plan, Scholastic Hosting Services, or Expert 21.

To get full access to all of the resources and webinars on the Digital Training Zone, you must:

- Be a registered SAM user in your district.
- Be running Enterprise Edition Version 1.9 and be connected to a server registered with SAM Connect.

I don't have a SAM username and password. How can I get this?

To get a SAM username and password, please contact your SAM District Administrator. Your SAM District Administrator is the person within your school district who is responsible for creating teacher and student accounts and managing student enrollment in programs in SAM.

I have a SAM username and password, but I can't log in to the Digital Training Zone. Why not?

If you have a SAM username or password but cannot log in to the Digital Training Zone, one of the following may be the cause:

- **Your district is running an older version of SAM.** *Your district must be running Enterprise Edition 1.9 in order to access the Digital Training Zone. Please contact your SAM District Administrator.*
- **Your district has not registered with SAM Connect.** *Registration with SAM Connect is required to log in to the Digital Training Zone. Please contact your SAM District Administrator.*
- **Your school does not have a Premium Maintenance and Support Plan.** *To order, call Scholastic Customer Service at 1-877-234-7323 or download our [Order Form](#).*

Can I access the Digital Training Zone from home?

All registered users can access the Digital Training Site from school, home, or any other location with an Internet connection.