

# Product Support Plans

## Check Out The Premium Plan—It's Never Been Better!



## 3 Plans to Choose From:

### 1. PREMIUM SUPPORT PLAN

The Premium Plan is ideal for *READ 180* and *System 44* schools, and also covers many other Scholastic technology programs—including *ReadAbout*, *Scholastic Reading Inventory*, *Scholastic Phonics Inventory*, *Scholastic Reading Counts!*, *Zip Zoom English*, *Scholastic Math Inventory*, *FASTT Math*, *Fraction Nation*, and *WiggleWorks*—all for one low price per school.<sup>†</sup> Benefits include:

- ✓ **READ 180 Interactive Teaching System (ITS)\***—Your *READ 180* teachers can be more effective than ever with this whiteboard-friendly online access to the *rBook* Teaching System.
- ✓ **System 44 Interactive Teaching System (ITS)\***—This resource will enhance instruction, planning, and differentiation for *System 44* teachers. Benefits include online access to the Teacher's Guide, Direct Instruction Videos, and more!
- ✓ **Unlimited Access to Training Zone™ (TZ)\***—“On demand” access to valuable training and implementation resources.
- ✓ **On-site visits to troubleshoot identified software issues\*\***
- NEW!** ✓ **Monthly Technical Webinars**
- NEW!** ✓ **10% Savings on additional Scholastic Technical Services**
- ✓ **Savings of 57% on Scholastic U™**—Convenient, flexible online professional development for all PreK–12 teachers.
- ✓ **Supports** *READ 180*, *System 44*, *ReadAbout*, *WiggleWorks*, *Zip Zoom English*, *FASTT Math*, *Fraction Nation*, *Scholastic Math Inventory*, *Scholastic Phonics Inventory*, *Scholastic Reading Inventory*, and *Scholastic Reading Counts!*
- ✓ **Software Point Releases**
- ✓ **Phone, Email, and Web Chat Support**
- NEW!** ✓ **Quarterly Technical eNewsletter**

### 2. BASIC SUPPORT PLAN

For schools with *READ 180* or *System 44*, the Basic Plan offers the same great coverage as the Premium Plan with expert support via phone, email, and Web Chat, as well as software updates and point releases. Support does not include on-site service, savings on Scholastic U, or access to the *READ 180* and *System 44* Interactive Teaching Systems and the Training Zone.\*

### 3. PROGRAM SUPPORT PLAN

Schools without *READ 180* or *System 44* can purchase a program specific basic level support plan.

\* Access to the *READ 180* ITS, *System 44* ITS, and TZ is available with Enterprise Edition v1.9 and higher to customers with an active Premium Support Plan who have registered their servers with SAM Connect and have a valid username and password.

† Scholastic recognizes school entities as identified and reported by each State Department of Education. A single school may be located in one or more buildings; multiple schools may be located in a single building.

\*\* On-site Services may only be used to troubleshoot software issues that are unable to be resolved over the phone.

# PRODUCT SUPPORT PLAN ORDER FORM

PRODUCT SUPPORT PLANS	ISBN	PRICE PER SCHOOL	# OF SCHOOLS	TOTAL
<b>Premium Support</b> covers <i>READ 180</i> , <i>System 44</i> , <i>SRI</i> , <i>SRC!</i> , <i>ReadAbout</i> , <i>Zip Zoom English</i> , <i>SPI</i> , <i>WiggleWorks</i> , <i>Scholastic Math Inventory</i> , <i>Fraction Nation</i> , and <i>FASTT Math</i> within each school. Service includes access to the <i>READ 180</i> and <i>System 44</i> Interactive Teaching Systems* and The Training Zone*, phone support, email support, Web chat, online FAQs, software updates and point releases, and on-site service to resolve software issues.				
Premium Plan - 1 year (1–10 schools, price per school)	ESN951724	\$2,950.00		
Premium Plan - 1 year (11–20 schools, price per school)	ESN951725	\$2,655.00		
Premium Plan - 1 year (21–30 schools, price per school)	ESN951726	\$2,360.00		
Premium Plan - 1 year (31–50 schools, price per school)	ESN991743	\$2,215.00		
Premium Plan - 1 year (51–80 schools, price per school)	ESN991744	\$2,065.00		
Premium Plan - 1 year (81+ schools, price per school)	ESN991745	\$1,920.00		
Premium Plan - 2 years (1-10 schools, price per school)	ESN951727	\$5,000.00		
Premium Plan - 3 years (1-10 schools, price per school)	ESN951728	\$6,635.00		
<b>Basic Support</b> covers <i>READ 180</i> , <i>System 44</i> , <i>SRI</i> , <i>SRC!</i> , <i>ReadAbout</i> , <i>Zip Zoom English</i> , <i>SPI</i> , <i>WiggleWorks</i> , <i>Scholastic Math Inventory</i> , <i>Fraction Nation</i> , and <i>FASTT Math</i> within each school. Service includes phone support, email support, Web chat, online FAQs, and software updates and point releases. <b>The Basic Plan does not include the added benefit of our on-site support or access to the <i>READ 180</i> and <i>System 44</i> Interactive Teaching Systems* and The Training Zone*</b> . On-site visits can be purchased separately for \$2,899 per visit.				
Basic Plan - 1 year (1–10 schools, price per school)	ESN951719	\$2,100.00		
Basic Plan - 1 year (11–20 schools, price per school)	ESN951720	\$1,890.00		
Basic Plan - 1 year (21–30 schools, price per school)	ESN951721	\$1,680.00		
Basic Plan - 1 year (31–50 schools, price per school)	ESN991746	\$1,575.00		
Basic Plan - 1 year (51–80 schools, price per school)	ESN991747	\$1,470.00		
Basic Plan - 1 year (81+ schools, price per school)	ESN991748	\$1,365.00		
Basic Plan - 2 years (1-10 schools, price per school)	ESN951722	\$3,570.00		
Basic Plan - 3 years (1-10 schools, price per school)	ESN951723	\$4,725.00		
<b>Program Support</b> provides basic level support for individual programs.				
<i>ReadAbout</i> Basic Plan - 1 year	ESN991859	\$350.00		
<i>Zip Zoom English</i> Basic Plan - 1 year	ESN991861	\$250.00		
<i>FASTT Math</i> Basic Plan - 1 year	ESN991864	\$350.00		
<i>Scholastic Reading Inventory</i> Basic Plan - 1 year	ESN992223	\$250.00		
<i>Scholastic Reading Counts!</i> Basic Plan - 1 year	ESN992224	\$250.00		
<i>WiggleWorks</i> Basic Plan - 1 year	ESN508930	\$250.00		
<i>Scholastic Phonics Inventory</i> Basic Plan - 1 year	ESN513579	\$250.00		
<i>Scholastic Math Inventory</i> Basic Plan - 1 year	ESN522069	\$250.00		
<i>Fraction Nation</i> Basic Plan - 1 year	ESN522122	\$350.00		
			<b>Total Cost</b>	<b>\$</b>

**BILL TO:**

School/District: \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Check or Money Order Enclosed

Purchase Order Number: \_\_\_\_\_

Order Authorized By: \_\_\_\_\_

Title: \_\_\_\_\_

**SHIP TO (IF DIFFERENT):**

School/District: \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

**NEED HELP ORDERING?**

Please call:  
**1-877-234-7323**

Or fax to: 1-800-560-6815

Or mail your order to:

Scholastic Inc.  
P.O. Box 7502  
Jefferson City, MO 65102

If ordering for multiple schools, please attach a list of schools with their addresses to this form.

Prices valid through August 31, 2012.

\*Access to the *READ 180* ITS, *System 44* ITS, and TZ is available with Enterprise Edition v1.9 to customers who have registered their servers with SAM Connect and have a valid username and password.

†By providing your email address, you are permitting Scholastic Inc. to send you information via electronic mail.

