

Frequently Asked Questions (FAQs) about the Training Zone

General Questions

What is the Training Zone?

The Training Zone (TZ) is an online destination that provides anytime, anywhere access to online resources to support your Scholastic implementation, including video tutorials, digital overviews, downloadable classroom resources for teachers and leaders, courses aligned to Scholastic programs, live online trainings, and exclusive online author events.

Can I view some of the resources before I log in?

Selected sample resources may be accessed before log in to preview Training Zone features. Sample resources appear in full color. The remaining resources are grayed out and display the message “Please log in to access this resource” when selected.

In order to access the full collection of resources, trainings, and events, please log in to the site with your SAM username and password.

What is a “How-To”? What is a “Digital Overview”?

A How-To is a 5-minute video tutorial that explains a specific topic related to one or more Scholastic programs such as *READ 180*, *System 44*, *FASTT Math*, and Expert 21. A Digital Overview is a longer video tutorial that provides a broad overview of a Scholastic program or a set of best practices for classroom management, grading, or another teaching area. Each Digital Overview is approximately 25 minutes.

What is a webinar?

A webinar is a live, interactive, online training that allows participants from across the country to view a presentation simultaneously, actively engage in discussions, and ask questions. There are two types of webinars offered on the Training Zone: Live Product Trainings and Author Events.

Training Zone Author Events are webinars that feature Scholastic authors and advisors. Authors such as Dr. Ted Hasselbring and Dr. Kate Kinsella share their expertise, professional knowledge, and best practices for implementing Scholastic programs such as *READ 180*, Expert 21, *FASTT Math*, and *System 44*. Participants can ask questions directly to the presenters.

The Live Product Trainings are webinars that focus on strengthening classroom instruction for specific Scholastic programs. Through interaction and collaboration, participants examine strategies for planning and delivering lessons, setting goals, and monitoring student progress.

How long are the webinars?

Most of the Live Product Trainings and Author Events run about 2 hours or less in length.

Is there a fee to participate in the Live Product Trainings and Author Events?

No. Training Zone webinars are resources that are FREE for all registered Scholastic Achievement Manager (SAM) users with an active Premium Support Plan, Scholastic Hosting Services, or a Scholastic Web Subscription Program.

I'd like to attend a webinar, but the time is not convenient for me. What can I do?

Each Product Training is offered several times throughout the year. Please check the Live Product Training Calendar frequently for updates. Additionally, recorded video versions of the Product Trainings and Author Events are available in the Training and Resource library and can be viewed anytime. To access recorded webinars, browse by Product or by resource Type (Archived Webinars).

Access Questions

What do I need to access the Training Zone?

Unlimited access to all Training Zone resources is available to customers with an Active Premium Support Plan, Scholastic Hosting Services, or a Scholastic Web Subscription Program.

To get full access to all of the resources and webinars on the Training Zone, you must:

- Be a registered SAM user in your district.
- Be running Enterprise Edition (Version 1.9 or higher) or Next Generation and be connected to a server registered with SAM Connect.

I don't have a SAM username and password. How can I get this?

To get a SAM username and password, please contact your SAM District Tech Administrator. Your SAM District Tech Administrator is the person within your school district who is responsible for creating teacher and student accounts and managing student enrollment in programs in SAM.

I have a SAM username and password, but I can't log in to the Training Zone. Why not?

If you have a SAM username or password but cannot log in to the Training Zone, one of the following may be the cause:

- **Your district is running an older version of SAM.** *Your district must be running Enterprise Edition 1.9 (or higher) or Next Generation in order to access the Training Zone. Please contact your SAM District Administrator.*
- **Your district has not registered with SAM Connect.** *Registration with SAM Connect is required to log in to the Training Zone. Please contact your SAM District Administrator.*
- **Your school does not have a Premium Support Plan.** *To order, call Scholastic Customer Service at 1-877-234-7323 or download our [Order Form](#).*

Can I access the Training Zone from home?

All registered users can access the Training Site from any other location with an Internet connection.